

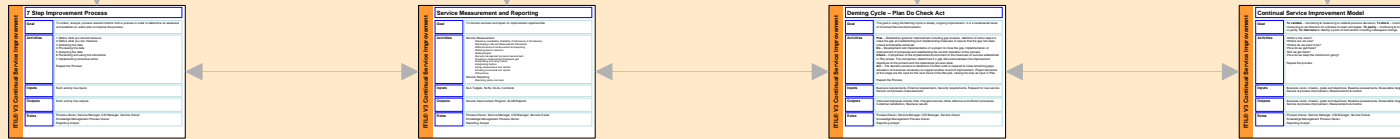
# ITIL® V3 Processes

## Goals, Activities, Inputs, Outputs and Roles

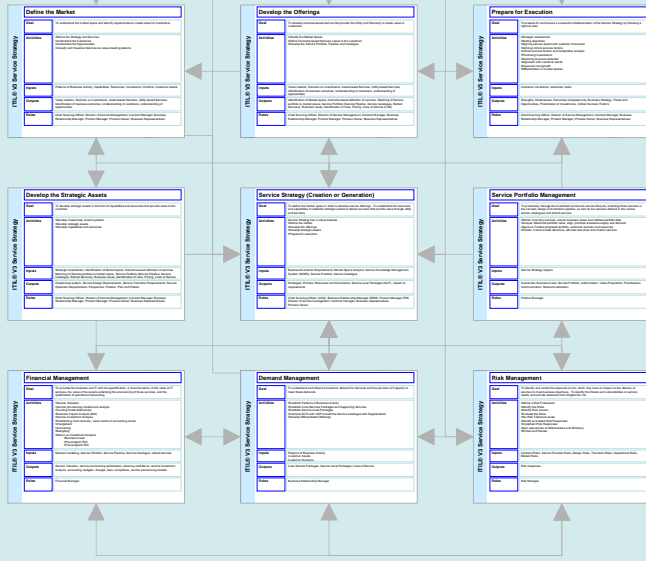


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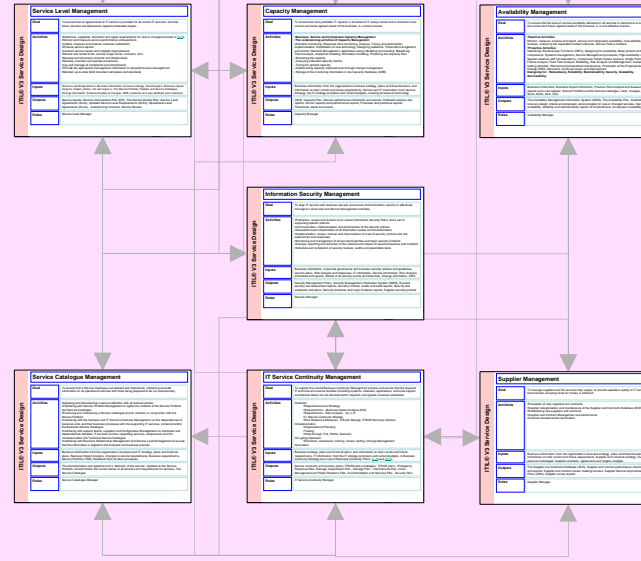
### Continual Service Improvement



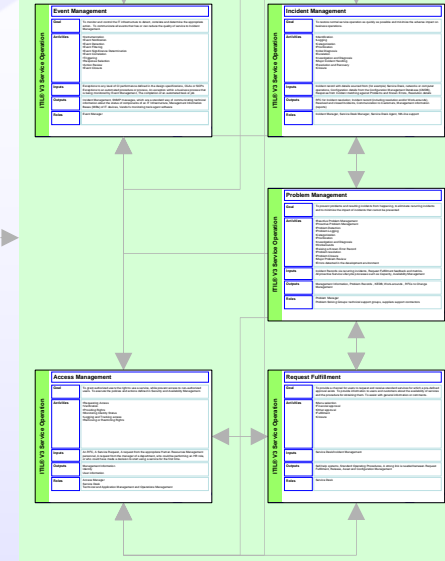
### Service Strategy



### Service Design



### Service Operation



### Service Transition

