

wikiCMDB 5.0

Overview

Configuration Management Database (CMDB) adopters recognize need for single source trusted data to support variety of IT disciplines, but struggle with what a CMDB system should be due mainly to perceived complexity.

IT organizations continue to make significant progress deploying configuration management database systems, or CMDBs, and get them confused with Inventory or Asset databases.

IT organizations are aware of the requirement for a reconciled cohesive approach to integrating management investments to provide a consistent source of truth to support change and configuration management, asset management, incident and problem management, service management, and other IT disciplines.

However, very few IT professionals are confident in setting expectations around just what CMDB systems should and can be; especially when both adoptions and enabling technologies are in their early stages.

The CMDB has evolved from a promising concept that became one of the IT industry's latest buzzwords to a strategic initiative that is being rolled out at thousands of IT organizations

One of the biggest myths that about the initial population of the CMDB is discover everything using vendor supplied tools. This is indeed the worst thing you can do to initialize the CMDB. The notion of discover is not how a CMDB is formed.

We have developed a wiki-based CMDB using freeware tools. The wikiCMDB is the easiest way for organizations to establish a corporate-wide solution without investing a significant amount of cost.

For more information
866.596.5170
info@mountainview.ca

